

RpmOne Sport Vehicle Service Contract Terms and Conditions

Definitions

- Administrator**..... refers to Interstate National Dealer Services of Florida, Inc. ("INDSF") in Florida and Interstate National Dealer Services, Inc. ("INDS") in all other jurisdictions. INDSF and INDS are located at 6120 Powers Ferry Rd NW, Suite 200, Atlanta, Georgia 30339 and phone number 1-800-942-0400.
- Application**.....refers to the document attached hereto which forms part of this **Contract**.
- Contract**..... refers to this Service **Contract**. The **Application**, the Terms and Conditions and the **Identification Card** comprise this **Contract**.
- Coverage**..... refers to the component protection **You** have chosen, based on **Vehicle** Type, as shown on the **Application** and the **Identification Card**.
- Deductible**.....refers to the **Deductible** type and amount **You** will need to pay, as shown on the **Application** and the **Identification Card** for each covered **Failure** repair visit.
- Failure**..... is defined as a **Failure** of a defective part or faulty workmanship as supplied by the Manufacturer or Dealer, but does not include gradual reduction in operating performance due to wear or tear or damage resulting from **Failure** of non-covered parts.
- Identification Card**..... refers to the numbered card which becomes part of this **Contract**. It gives information about **You**, **Your Vehicle**, **Vehicle** type and other significant data.
- Vehicle**..... refers to the **Vehicle** which is described on the **Application** and the **Identification Card**, which cannot be used for rental, emergency or for hire purposes.
- We, Us, Our**..... refers to the entity who is obligated to perform under this **Contract** (the "obligor"). The obligor for this **Contract** is **Interstate National Dealer Services of Florida, Inc. ("INDSF") in Florida under license numbers 60088, 70042 and 80230**, Interstate Administrative Services, Inc. ("IAS") in Oklahoma and Interstate National Dealer Services, Inc. ("INDS") in all other jurisdictions. INDSF, IAS and INDS are located at 6120 Powers Ferry Rd NW, Suite 200, Atlanta, Georgia 30339 and phone number 1-800-942-0400.
- You, Your**..... refers to the **Contract** holder(s) named on the **Application** and the **Identification Card** or the person to whom this **Contract** was properly transferred.

Terms and Conditions

These Terms and Conditions include information about Coverage, Benefits, Cancellations, What to do in the Event of a Failure and Exclusions of Your Vehicle Service Contract. If You do not receive Your Identification Card within sixty (60) days from date of purchase, call toll-free 1-800-942-0400. This document is an application for the Vehicle Service Contract and does not constitute a Contract until accepted by the Administrator.

1. **CONTRACT PERIOD: Coverage** under this **Contract** begins immediately and will expire according to the term of the **Contract** selected as shown on the **Identification Card**.
 - a) A New **Vehicle Contract** expiration is measured in time from the Original Factory Warranty In-Service Date.
 - b) A Used **Vehicle Contract** expiration is measured in time from the **Contract** purchase date.
2. **FAILURE OF COVERED PARTS: We** will pay on behalf of or reimburse **You** for the reasonable costs to repair or replace any of the parts included in **Your Coverage** which cause a **Failure**. **Replacement parts may be new, remanufactured or replacement parts of like kind and quality**. Sales tax will be authorized for covered Failures only when required by the applicable state where the repair is taking place.
3. **TERRITORY: This Contract** is limited to **Failures** which occur, and repairs that are made, in the United States of America (excluding U.S. territories and possessions) and Canada.
4. **LIMIT OF LIABILITY**
 - a) The Maximum limit of liability per loss shall be equal to the average trade-in value of the **Vehicle** as provided by the NADA Guides at the time of **Failure**.
 - b) The Aggregate limit of liability for this **Contract** shall not exceed the lesser of, seventy-five thousand dollars (\$75,000) or the retail purchase price of the Vehicle.
5. **OUR RIGHT TO RECOVERY: If We** pay anything under this **Contract** and **You** have a right to recover from another party, **Your** rights will become **Our** rights up to the amount **We** paid. **You** will do whatever is reasonably necessary to enable **Us** to enforce these rights.
6. **TRANSFER RIGHTS: This Contract** is for the benefit of the original **Contract** holder but is transferable subject to a transfer fee and inspection providing:
 - a) Proof of transfer of the remaining manufacturer's warranty is provided, if applicable.
 - b) **Contract** is being transferred to a subsequent private purchaser of **Your Vehicle**. (Transfer rights are voided when the **Vehicle** is traded, sold or put on consignment to an individual or entity engaged in the wholesale or retail sale, leasing or rental of vehicles.)**You** must submit the following:
 - a) Complete a Transfer Application (Available from the **Administrator**) and submit to the **Administrator**.
 - b) Provide a Bill of sale with the Transfer Application indicating the sale date.
 - c) Issue a check in the amount of fifty dollars (\$50) for the Transfer fee made payable to the **Administrator**.

- d) Provide all documents to the **Administrator** within thirty (30) days of the transfer of **Vehicle** ownership.
7. **MAINTENANCE REQUIREMENTS:** You must maintain **Your Vehicle** according to the manufacturer's recommendations as outlined in the owner's manual. **Your** owner's manual has separate required maintenance schedules for "normal" and "more severe" operating conditions. **You** are required to follow the maintenance schedule that applies to **Your Vehicle's** conditions. **You** must be sure only the proper grade of lubricants and coolants, as recommended by the manufacturer, is used in **Your Vehicle**. It is necessary for **You** to retain verifiable receipts for all parts and materials necessary to perform the required maintenance. If necessary, this documentation will be verified by the **Administrator**.
8. **ARBITRATION:** Should a dispute or controversy or claim arise out of or relating to this **Contract**, or the alleged breach thereof, the matter may be settled by non-binding Arbitration. Either party may make a written request to any nationally recognized organization that performs consumer related Arbitration services. If both parties agree to Arbitrate, the parties would then agree to abide by the consumer related rules and protocol established by the chosen Arbitration organization.

COVERAGE

The components listed below, within the **Coverage** level and **Vehicle** type indicated on the **Administrator** copy of the **Application** and **Your Identification Card**, are covered by this **Contract**. Except for Diamond **Coverage**, components not listed are not covered.

PLATINUM COVERAGE

Motorcycle/ATV/Scooter Component Coverage

ENGINE: All internally lubricated parts; valve covers; intake manifolds; oil pump; fan motor; valves; engine mounts; cylinder head(s); engine block/crankcase and cylinder barrels if damaged as a result of the **Failure** of an internally lubricated covered engine component.

WATER PUMP: Impeller shaft; bearings; bushings and housing.

TURBO/SUPERCHARGER (MANUFACTURER INSTALLED ONLY): Internal parts; vanes; shafts; bearings, bushings, waste gate and housing if damage is caused by a **Failure** of any of the above covered components.

TRANSMISSION: All internally lubricated parts contained within the transmission case; gears; bearings; internal drive gears; internal selector mechanism and transmission mounts. Transmission case if damaged as a result of the **Failure** of an internally lubricated transmission component. (Clutch assembly and cable are not covered).

PRIMARY DRIVE: All internally lubricated parts (except clutch and hub assemblies) contained within the primary drive case; all gears; bearings; internal drive gears and chains; internal selector mechanism. Primary drive case if damaged as a result of the **Failure** of a covered primary drive component.

DRIVE AXLE ASSEMBLY (Shaft driven motorcycles and ATVs): Differential housing; transaxle housing; final drive housing; all internally lubricated parts of the foregoing; axle shafts; constant velocity joints; universal joints; drive shafts; locking hubs; hub bearings; locking rings; supports; retainers and bearings.

FRONT AND REAR SUSPENSION: All internally lubricated parts contained within the front fork tubes and front hub; swing arm bearings or bushings; front and rear wheel bearings; frame; swing arm; upper and lower control arms; ball joints; king pins; bushings and spindle. Front fork tubes and front hub if damaged as a result of the **Failure** of a covered suspension component.

STEERING: Upper and lower steering stem bearings and bushing axle; steering stem; handle bar; steering stem nut, rod ends. Steering stem shaft if damaged as a result of the **Failure** of a covered steering component.

BRAKE: Brake backing plates; brake hubs; disc rotors; calipers; master cylinder assembly; hydraulic lines and fittings; drum brake actuating cam; secured hardware.

ANTI-LOCK BRAKES (ABS) (ON-ROAD MOTORCYCLES/SCOOTERS ONLY):

Electronic control unit; anti-lock computer module; wheel speed sensors/exciters; proportioning valves; high pressure hydraulic pump; electro-hydraulic proportioning control valves; accumulator.

ELECTRICAL: Alternator; starter assembly; manually operated switches; cooling fan motor; wiring harness; ignition coil(s); rectifier, stator assembly; rotor assembly; CDI control box/electronic ignition control module; magneto; electronic fuel injection control module and voltage regulator.

GAUGES: All factory instrumentation (mechanical and electronic) and electronic instrument sensors. (Light bulbs are not covered).

FUEL SYSTEM: Petcock; fuel lines and fittings; fuel pump and housing; diaphragms; springs; valves and actuating lever.

TOURING BIKES: Digital dash components; control cables; factory installed sound system (Speakers are not covered); fairing hardware, brackets, switches, covers, latches and hinges; saddlebag/travel trunk latches, hinges and mounting hardware.

SEALS AND GASKETS: Coverage will be extended to include Seals and Gaskets Coverage on covered components.

Snowmobile Component Coverage

ENGINE: All internally lubricated parts including: pistons; piston rings and pins; crankshaft and main bearings; connecting rods and rod bearings; intake manifold; reed valves and reed blocks; rotary valves; exhaust manifold; motor mounts. Cylinder head(s), engine block and cylinder barrels if damaged as a result of a mechanical **Failure** of one of the covered engine components.

COOLING SYSTEM: Water pump; cooling fan motor; fan shaft and bearings; heat exchanger and radiator.

OIL INJECTION: Oil injection drive gear; oil tank; oil level sensor; oil lines; oil injection pump; oil injection metering system.

FUEL SYSTEM: Fuel tank; choke cable(s); fuel pump; fuel injector(s) and fuel injection metering system.

ELECTRICAL: (New Snowmobiles Only): Alternator; starter assembly (electric only); manually operated switches; wiring harness; ignition coil(s); rectifier, stator assembly; rotor assembly; CDI control box/electronic ignition control module; electronic fuel injection control module and voltage regulator.

GAUGES: All factory instrumentation (mechanical and electronic) and electronic instrument sensors.

CHAIN CASE: All internally lubricated parts within the chain case including upper and lower chain sprockets; automatic and manually adjustable tensioners; roller chain; silent chain; chain case; reverse gear and gearbox (excluding shifter mechanism).

STEERING: Inner and outer tie rod ends; drag link/steering link ends and spindle bushings.

BRAKE: Disc; hydraulic calipers; mechanical calipers; master cylinder and brake hoses.

PRIMARY DRIVE: Stationary and moveable sheaves; spider; outer cap and bushings.

SECONDARY DRIVE: Stationary and moveable sheaves; cam assembly; secondary (jack) shaft and bearings.

SEALS AND GASKETS (New Vehicles Only): Coverage will be extended to include Seals and Gaskets Coverage on covered components.

Personal Watercraft Component Coverage

ENGINE: All internally lubricated parts including: pistons; piston rings and pins; crankshaft and main bearings; connecting rods and rod bearings; reed valves and reed blocks; cylinder heads; crankcase.

LUBRICATING SYSTEM: Complete oil injection system; oil pump; oil injection drive gear; oil tank; oil cap; oil level sensor and oil lines.

TURBO/SUPERCHARGER (MANUFACTURER INSTALLED ONLY): Internal parts; vanes; shafts; bearings, bushings, waste gate and housing if damage is caused by a **Failure** of any of the above covered components.

FUEL SYSTEM: Fuel tank, fuel cap; petcock and fuel lines.

DRIVE LINE SYSTEM: Drive shaft; bushings; bearings and flywheel.

PUMP SYSTEM: All internally lubricated parts within pump housing; housing; bearings; impeller and bushings.

CONTROLS: Starter and choke primer switches; run and stop switches; throttle control handle; throttle cable and ignition switch.

STEERING: Steering control assembly; steering gate; rudder and nozzle (excluding cables).

ELECTRICAL: Alternator; starter; starter solenoid; ignition coils; rectifier; stator assembly; CDI box; electronic ignition module; voltage regulator, electrically operated gauges and wiring harness.

SEALS & GASKETS (New Vehicles Only): Coverage will be extended to include Seals and Gaskets Coverage on covered components.

Jetboat Coverage

ENGINE: All internally lubricated parts including: pistons, rings, pins, crankshaft and main bearings, connecting rods and rod bearings, reeds and reed blocks, cylinder heads, crankcase, flywheel. Cylinder block if damaged as a result of the **Failure** of an internally lubricated engine component.

LOWER UNIT: Gearcase head; bearing; oil retainer; gearcase assembly; driveshaft and upper bearing; shift rod and cover assembly; lower pinion bearing; forward and/or pinion gear; reverse gear; shift fork. Gearcase and/or propeller shaft if damaged as a result of the **Failure** of a lubricated covered component.

LUBRICATING SYSTEM: Oil pump; oil injection drive gear and/or shaft; oil tank; oil cap; oil level sensor; oil level warning horn; oil lines; check valve; complete oil injection metering system.

TURBO/SUPERCHARGER (MANUFACTURER INSTALLED ONLY): Internal parts; vanes; shafts; bearings, bushings, waste gate and housing if damage is caused by a **Failure** of any of the above covered components.

STEERING: Steering control helm assembly; steering gate; rudder; nozzle (excluding cables); steering bracket and bushing; swivel bracket bearing; control rack and yoke assembly; power steering pump; power cylinder assembly; steering wheel and coupling; steering cable.

JET DRIVE/PUMP SYSTEM: All internally lubricated parts in the pump housing; housing; bearings; impeller; bushings.

CONTROLS: Neutral start switch assembly; starter/choke primer switch; starter/stop button; throttle control handle; throttle cam lever; throttle and shift cable; shift interrupter switch; tilt/trim switch and ignition switch (excluding key and tumbler).

POWER TRIM AND TILT: Spring sending unit; oil pump; pump relief valve; spring; O-ring; trim cylinder; tilt cylinder; manual release valve; hydraulic pump; reverse lock valve; power tilt motor; power trim motor; mounts; pivots.

FUEL SYSTEM: Fuel delivery pump; fuel injection pump; fuel injector(s); fuel tank; fuel cap; petcock; flame arrester/air silencer; fuel lines; EFI (DFI) control module.

ELECTRICAL: Alternator; starter assembly; starter solenoid; voltage regulator; rectifier; ignition coil; switch box/power pack; electronic ignition module; trigger and sensor; windshield wiper motor; CDI box; all electrically operated gauges.

U-JOINT HOUSING/DRIVE LINE SYSTEM: Drive mount and steering components; transom plate; U-joint housing; U-joint housing bearing; U-joints; drive shaft(s); bushings; bearings; flywheel; pivot pin; shift lever.

SEALS & GASKETS (New Vehicles Only): Coverage will be extended to include Seals and Gaskets Coverage on covered components.

DIAMOND COVERAGE

Includes PLATINUM, plus the following:

We will pay You, or reimburse You, for the reasonable cost to repair or replace any Failure of all parts of Your Vehicle, except for those components and conditions listed in the Exclusions section of this Contract.

Platinum & Diamond Options

Optional Coverage applies only if selected on the Administrator copy of the Application Page and indicated on Your Identification Card.

- **TRAILER PAK:**

Brake Components: Master cylinder, hydraulic brake actuator and backing plates.

Frame Components: Axle(s), brackets, bunks, couplers, fenders, hubs, roller cradles, spring hangers, welds and winch stands.

Suspension Components: Springs.

Wheel Bearings: Standard wheel bearings

Benefits

PICK-UP AND DELIVERY (Motorcycles, Personal Watercraft and Jetboats only): Pick-up and delivery charges up to sixty dollars (\$60) will be reimbursed when a Failure by a covered component disables your vehicle.

RENTAL REIMBURSEMENT (On-Road Motorcycles Only): Should the Contract holder's motorcycle become inoperable and have to remain overnight for repair at the Dealership, Dealer agrees, in the event of a mechanical Failure of a covered component, to furnish or reimburse the Contract holder for rental transportation. Such expense shall be limited to thirty dollars (\$30) per calendar day and not to exceed ninety dollars (\$90) per occurrence. In computing the amount due under this rental Coverage, only actual factory manual repair time on the vehicle is covered. Example: .1 to 8 hours = 1 day; 8.1 to 16 hours = 2 days; 16.1 to 24 hours = 3 days.

ADDITIONAL RENTAL BENEFITS (On-Road Motorcycles Only): Rental benefit will be increased to the amount specified herein if repairs are delayed due to parts availability, provided additional authorization is obtained from the Administrator. Additional car rental Coverage due to parts availability will be thirty dollars (\$30) per day with a one hundred twenty dollar (\$120) limit (except where prohibited by law).

TRAVEL EXPENSES (On-Road Motorcycles only): Contract holder will receive reimbursement up to seventy-five dollars (\$75) per day for a maximum of three (3) days for expenses for meals (restaurants only) and/or lodging (hotels/motels only) incurred provided: (1) Contract holder cannot utilize motorcycle due to a mechanical Failure covered under this Contract, and is more than one hundred (100) miles from home; and (2) meals and/or lodging are required because of the mechanical Failure, as defined causes a delay en route. The date of the mechanical Failure shall be considered the first day of the three (3) day maximum period. The expense must be incurred between the time of the Failure and the time when repairs are completed, or by the end of the third calendar day subsequent to the mechanical Failure if the repairs are not completed, whichever occurs first.

EMERGENCY ROADSIDE ASSISTANCE (On-Road Motorcycles Only):

Towing / Road Service / Lockout: 1-800-492-6762 – Producer Code: 28244 – Plan: “N”

In the event Your Vehicle is disabled, We will dispatch a service vehicle to Your location to assist You. In the event Your Vehicle is unable to continue under its own power Your Vehicle may be towed to a location of Your choosing. We will pay the first fifty dollars (\$50) of any roadside assistance requested. Additional costs exceeding the first fifty dollars (\$50) are Your responsibility and payment will be expected at the time service is rendered. When calling for towing or road service You must call toll-free 1-800-492-6762. You will be required to give the representative assisting You the following information: Producer Code – 28244, Your Vehicle Service Contract Number (located on the front right hand corner of this application) and Your Plan Letter which is N.

Coverage: You are entitled to one (1) service per 72-hours. We will pay the first fifty dollars (\$50) for any of the following requested services: towing; battery jumpstart; flat tire change; essential fluid delivery (You are responsible for the actual cost of the delivered fluids i.e. gas, oil, water, etc.); locksmith (cost of replacement keys is not included).

Reimbursement: In the event Your Vehicle is disabled and You contracted for any of the above covered services on Your own, You will be able to submit Your original receipted road service expenses for reimbursement consideration. Reimbursement will only be considered when properly licensed and insured providers provide a covered service; private citizen services are not reimbursable. Your reimbursement for towing is fifty dollars (\$50). Reimbursement for any other roadside service including locksmith services is

fifty dollars (\$50). **You** must send **Your** original receipted roadside bills along with a completed claim form to **Administrator**. Claim forms may be obtained from **Administrator**.

What to do in the Event of a Failure

1. Prevent Further Damage - **You** should use all reasonable means and precautions to protect **Your Vehicle** from further damage. This **Contract** will not cover damage caused by not securing a timely repair of the failed component.
2. If **Your Vehicle** breaks down, return to the Issuing Dealer during normal service department hours. If this is not possible, take **Your Vehicle** to the licensed repair facility of your choice (You may contact the **Administrator** for assistance in locating a repair facility).
3. Instruct the repair facility that they must obtain an authorization number from the **Administrator** prior to proceeding with repairs. The amount authorized is the maximum that will be paid. Any additional amounts need prior approval.
4. In some cases, **You** may be required to authorize the repair facility to inspect or tear down **Your Vehicle** to determine the cause and cost of the repair. **You** will be responsible for these charges if the **Failure** is not covered by this **Contract**. **We** reserve the right to require an inspection of **Your Vehicle** prior to any repair being performed. **We** reserve the right to move **Your** covered **Vehicle** to another repair facility.
5. After the **Administrator** has been contacted, review with the repair facility what will be covered by this **Contract**.
6. **We** will reimburse the repair facility or **You** for the cost of authorized repairs performed on **Your Vehicle** less any applicable **Deductible**. All repair orders and necessary documentation must be submitted to the **Administrator** within thirty (30) days by **You** or the repair facility to qualify for payment.

Repair Facility Guidelines for Claims Handling

Follow these steps when handling a claim:

1. Advise the **Contract** holder that evaluation of a **Failure** does not mean that the repair is covered under this **Contract**. All covered repairs must receive prior authorization from the **Administrator**.
2. Have the **Contract** holder authorize the inspection/tear down of the **Vehicle** to determine the cause of the Failure and the cost to repair. Save all components, including fluids and filters, should the **Administrator** require an outside inspection. Notify the **Contract** Holder that the cost of tear down will not be paid if it is determined that the **Failure** is not covered under this **Contract**.
3. Determine the cause of **Failure**, correction required and cost of the repair(s).
4. Contact the **Administrator's** Claims Department at **877-777-6596** to get authorization to proceed with the claim. Be prepared with the following information when placing the call:
 - a. Customer's Name and **Contract** Number.
 - b. Cause of **Failure** and recommended correction.
 - c. Cost of repair(s).
5. A Claims Advisor will verify **Coverage** and do one of the following:
 - a. Approve Claim - If approved, the repair facility will be given an authorization number to be recorded on the repair order. The authorized amount is the maximum that will be paid. Additional amounts must receive prior approval.
 - b. Require Additional Evaluation, Inspection or Tear Down – The **Administrator** may require an inspection prior to the repair being completed. If a tear down is required to determine the cause of **Failure**, the **Contract** holder must authorize same. Notify the **Contract** holder that if the repair is not covered, then the **Contract** holder will be responsible for cost of the tear down. The repair facility should save all components requiring inspection, including fluids and filters. The Claims Advisor will arrange for the inspection. If the inspection is not made within forty-eight (48) hours, contact the Claims Advisor.
 - c. Deny the claim and provide the reason for the denial.
6. Review the **Administrator's** findings with the **Contract** holder as well as what will be covered by the **Contract** and what portion of the repair(s), if any, will not be covered.
7. Obtain the **Contract** holder's authorization to complete repair(s). All repair orders must have the **Contract** holder's signature to qualify for payment.
8. Submit the repair order(s) that must include the **Contract** number, authorization number and authorized amount to the **Administrator** within thirty (30) days to the following address:

Interstate National Dealer Services, Inc.
6120 Powers Ferry Rd. NW, Suite 200, Atlanta, GA 30339
1-877-777-6596 Claims Fax: 678-894-3535
www.inds.com e-mail: claims@inds.com

Cancellation of Vehicle Service Contract

1. **You** may cancel this **Contract** for any reason including when the **Vehicle** is sold, lost, stolen or destroyed by notifying **Us**. Contact the **Administrator** for a Cancellation Form which will need to be completed and sent to the **Administrator**.
2. **We** may cancel this **Contract** for non-payment of the **Contract** charge, or for **Your** intentional misrepresentation in obtaining this **Contract** or in submitting a claim. If **We** cancel this **Contract**, **You** will receive a pro-rata refund of the unearned **Contract** charge paid based on the term of the **Contract**, less a fifty dollar (\$50) service charge.

3. If **Your Vehicle** and this **Contract** has been financed, the lien holder may cancel this **Contract** for non-payment, or if **Your Vehicle** has been declared a total loss or has been repossessed. The rights under this **Contract** are transferred to the lien holder and the lien holder is also entitled to any resulting refund.
4. If **You** cancel this **Contract** within sixty (60) days of purchase if the **Vehicle** was purchased new or within thirty (30) days of purchase if the **Vehicle** was purchased used and no claim has been filed, the entire **Contract** charge paid will be refunded. If **You** cancel this **Contract** after sixty (60) days from purchase for new or after thirty (30) days of purchase for used, or if a claim has been filed, an amount of the unearned **Contract** charge will be refunded according to the pro-rata method reflecting the days in force based on the term of **Contract** and the date when **Coverage** began. If a claim has been filed, the total amount of all authorized claims will be deducted from all refunds regardless of when cancelled.
5. A fifty dollar (\$50) service charge will be deducted from all refunds after sixty (60) days for new **Vehicle Contracts** and thirty (30) days for used **Vehicle Contracts**.
6. In the event of cancellation, the lien holder, if any, will be named on the cancellation refund check.

Exclusions

FOR ALL COVERAGE LEVELS EXCEPT FOR DIAMOND, PARTS NOT LISTED ARE NOT COVERED.

FOR ALL COVERAGE LEVELS, THIS VEHICLE SERVICE CONTRACT PROVIDES NO COVERAGE OR BENEFITS FOR THE FOLLOWING:

- A. ANY PART NOT ORIGINALLY COVERED FOR THE FULL TERM OF OR SPECIFICALLY EXCLUDED BY THE MANUFACTURER WARRANTY. THE FOLLOWING PARTS: BATTERIES; AUDIO EQUIPMENT (EXCEPT FACTORY INSTALLED, NOT INCLUDING SPEAKERS); ACCESSORIES; TIRES; CLUTCH PLATES; BENT TRANSMISSION SHIFT FORKS OR BENT ENGINE VALVES (UNLESS CAUSED BY FAILURE OF A COVERED COMPONENT); STUCK ENGINE VALVES DUE TO CARBON BUILD-UP; SNOWMOBILE SKIS/TRACKS/CLUTCH BELTS, CLUTCH WEIGHTS/ROLLERS/PINS/BUSHINGS, WHEELS UNDER SNOWMOBILE TRACK; HYFAX/SLIDE RAIL; MIRRORS; HOSES; COOLANT; BELTS; LUBRICANTS; BULBS; ANODES; CABLES; FUSES; FINAL DRIVE CHAINS, BELTS OR SPROCKETS; SHOCK ABSORBERS; FLUIDS (UNLESS REQUIRED TO REPAIR A FAILURE OF A COVERED PART); SEALS AND GASKETS ON NON-COVERED COMPONENTS; SEALS AND GASKETS FOR USED VEHICLES UNLESS THEY ARE REQUIRED TO REPAIR A FAILURE OF A COVERED PART OR THE SEALS AND GASKETS ARE SPECIFICALLY LISTED AS BEING COVERED.
- B. MAINTENANCE SERVICES AND PARTS DESCRIBED IN YOUR VEHICLE'S OWNER'S MANUAL AS SUPPLIED BY THE MANUFACTURER AND OTHER NORMAL MAINTENANCE SERVICES AND PARTS INCLUDING, BUT NOT LIMITED TO: LOOSE SECURING HARDWARE, SPARK PLUGS AND SPARK PLUG WIRES, IGNITION POINTS, POSITIVE CRANKCASE VENTILATOR VALVE, FILTERS AND PARTS DAMAGED DUE TO DIRTY FILTERS, BRAKE AND CLUTCH PARTS INCLUDING BUT NOT LIMITED TO BRAKE PADS OR SHOES, BRAKE DRUMS, THERMOSTATS, TUNE-UPS, ALIGNMENTS AND OTHER MAINTENANCE SERVICES AND PARTS, EVEN WHEN USED IN CONJUNCTION WITH REPLACEMENT OF COVERED PARTS. FOR 2 STROKE ENGINE, PISTONS, PISTON RINGS AND WRIST PINS IF NOT MAINTAINED IN ACCORDANCE WITH MANUFACTURER'S PUBLISHED MAINTENANCE GUIDELINES, WHEREVER APPLICABLE. REFER TO OWNERS MANUAL FOR PERIODIC MAINTENANCE AND REPLACEMENT INTERVALS FOR REQUIRED MAINTENANCE ITEMS.
- C. REPAIRS OR REPLACEMENTS THAT DID NOT HAVE PRIOR SPECIFIC AUTHORIZATION BY ADMINISTRATOR.
- D. ANY FAILURE OF COMPONENTS STILL UNDER THE DEALER'S AND/OR MANUFACTURER'S WARRANTY. FAILURE OF PARTS SUBJECT TO RECALL FOR REPAIR AND/OR REPLACEMENT BY THE MANUFACTURER OR FOR THE REPAIR TO ANY COMPONENT/PART COVERED BY THE FEDERAL EMISSION WARRANTY, OR A REPAIRER'S WARRANTY.
- E. REPAIRS TO SEIZED OR DAMAGED ENGINES DUE TO CONTINUED OPERATION AFTER A FAILURE ARE KNOWN OR SHOULD HAVE BEEN APPARENT TO THE OPERATOR. CUSTOMER IS RESPONSIBLE FOR MAKING SURE THE OIL WARNING LIGHT/GAUGE AND THE TEMPERATURE LIGHT/GAUGE ARE FUNCTIONING PROPERLY BEFORE OPERATING THE VEHICLE.
- F. DAMAGE CAUSED BY PRE-IGNITION DETONATION, PINGING, IMPROPER/CONTAMINATED FUEL OR IMPROPER ENGINE ADJUSTMENTS.
- G. IF PLATINUM COVERAGE IS SELECTED, REPAIRS TO PARTS OF THE VEHICLE NOT SPECIFICALLY INDICATED UNDER THE PLATINUM COVERAGE SECTION OF THIS CONTRACT.
- H. LIABILITY IN EXCESS OF THE ACTUAL CASH VALUE OF THE SPECIFIED PARTS AND OF THE LABOR FOR THE REPAIR OR REPLACEMENT THEREOF.
- I. DAMAGE CAUSED BY LOSS OF OIL, LUBRICANT OR COOLANT IF DEEMED TO BE A RESULT OF MISUSE, ABUSE, NEGLIGENCE OR LACK OF MAINTENANCE.
- J. FAILURE WHEN VEHICLE IS USED FOR HAULING A TRAILER(S) WITHOUT MANUFACTURER'S RECOMMENDED TRAILER TOWING EQUIPMENT OR HAULING TRAILERS IN EXCESS OF RATED CAPACITY OF THE VEHICLE OR FAILURE TO FOLLOW THE MANUFACTURER'S OPERATOR'S MANUAL.
- K. FAILURE WHEN VEHICLE IS USED FOR RENTAL, RACING, COMPETITION DRIVING, SUSTAINED HIGH SPEED USE, ACCELERATION TRIALS, HARD OR ABUSIVE OPERATION INCLUDING BUT NOT LIMITED TO, WIDE OPEN THROTTLE OPERATION, HIGH SPEED ACCELERATION OR SHIFTING OF TRANSMISSION GEARS AT HIGH ENGINE RPM.
- L. THE FOLLOWING COMMERCIAL APPLICATIONS WILL NOT BE COVERED. SUCH EXCLUSIONS WILL INCLUDE, BUT NOT BE LIMITED TO, VEHICLES USED FOR LIVERY OR HIRE; SNOWPLOWING; POLICE, FIRE OR EMERGENCY; POOL VEHICLES OR VEHICLES WHICH REGULARLY HAVE MULTIPLE OPERATORS; AND VEHICLES WITH NON-STANDARD EQUIPMENT INSTALLED SPECIFICALLY TO FACILITATE COMMERCIAL USE.
- M. FAILURE OF PARTS SUBSTITUTED FOR STANDARD OR OPTIONAL EQUIPMENT, NOT INTENDED BY THE VEHICLE MANUFACTURER TO BE USED IN THE DESCRIBED VEHICLE, UNAUTHORIZED ALTERATION, AND IMPROPER INSTALLATION OF ATTACHMENTS OR PARTS; ANY REPAIR RESULTING FROM A NON-AUTHORIZED PART OR ACCESSORY.
- N. FAILURE CAUSED BY ENGINE SLUDGE OR CORROSION; RUST, RESIDUE, OR CORROSION IN RADIATOR (IF ANY) OR HEATER CORE; DAMAGE DUE TO CARBON BUILD UP ON CYLINDERS; AND REPAIRS TO CORRECT LOSS OF COMPRESSION OR OIL CONSUMPTION RELATED TO BURNT, CARBONED OR WORN PISTON RINGS OR VALVE PARTS.
- O. FAILURE OF ANY PARTS COVERED IN THIS CONTRACT IF ANY HI-PERFORMANCE, COMPETITION OR OTHER NON-STANDARD EQUIPMENT HAS BEEN INSTALLED IN DESCRIBED VEHICLE THAT WOULD VOID THE MANUFACTURER WARRANTY OR IF BY ALTERING ENGINE PARTS SUPPLIED BY VEHICLE MANUFACTURER TO INCREASE PERFORMANCE, THE MANUFACTURER

WARRANTY WOULD BE VOIDED, WITH THE EXCEPTION OF SCREAMIN EAGLE PERFORMANCE PARTS THAT ARE INSTALLED BY A HARLEY DAVIDSON FRANCHISE DEALER.

- P. ANY LIABILITY FOR PROPERTY DAMAGE, OR FOR INJURY TO OR DEATH OF ANY PERSONS ARISING OUT OF THE OPERATION, MAINTENANCE OR USE OF YOUR VEHICLE, WHETHER OR NOT RELATED TO THE PARTS COVERED. LOSS OF TIME, EXPENSE, PROFIT, INCOME, STORAGE CHARGES, INCONVENIENCE, LOSS OF USE OF VEHICLE, OR ANY OTHER LOSS THAT RESULTS FROM A FAILURE (EXCEPT AS PROVIDED UNDER THE BENEFITS OR COVERAGES HEREIN.) THIS CONTRACT DOES NOT PROVIDE COVERAGE FOR DAMAGES FOR BAD FAITH, PUNITIVE OR EXEMPLARY DAMAGES, PERSONAL INJURY INCLUDING BODILY INJURY, PROPERTY DAMAGE (EXCEPT AS SPECIFICALLY STATED IN THE CONTRACT) AND ATTORNEY'S FEES.
- Q. DAMAGE TO A COVERED COMPONENT RESULTING FROM A FAILURE OF NON-COVERED COMPONENT.
- R. FAILURE CAUSED BY RUPTURED OR DAMAGED RUBBER BOOTS.
- S. REPAIR OR REPLACEMENT OF A COVERED COMPONENT/PART TO CORRECT CONDITIONS THAT MAY REASONABLY BE ASSUMED TO HAVE EXISTED AT THE INCEPTION DATE OF THE COVERAGE PROVIDED BY THIS CONTRACT.
- T. MALFUNCTIONS RESULTING FROM COLLISION AND/OR ACCIDENT, VANDALISM, NEGLIGENCE, ABUSE, MISUSE, FALLING MISSILES OR OBJECTS, FIRE, THEFT, LARCENY, EXPLOSION, LIGHTNING, EARTHQUAKE, WINDSTORM, WAR, HAIL, WATER, FLOOD, MALICIOUS MISCHIEF, RIOT, CIVIL COMMOTION, LABOR DIFFICULTIES, AESTHETIC DAMAGE INCLUDING BUT NOT LIMITED TO SCRATCHES, PAINT DETERIORATION, DENTS, NICKS, NORMAL WEAR AND TEAR, NATURAL DISASTER OR ACTS OF NATURE.
- U. ANY FAILURE OCCURRING OUTSIDE OF THE UNITED STATES OF AMERICA (50 U.S. STATES AND THE DISTRICT OF COLUMBIA) OR CANADA.
- V. THE TOTAL COST OF COVERED LABOR AND PARTS IN EXCESS OF THE ACTUAL CASH VALUE OF THE VEHICLE AT THE TIME OF THE REPAIR OR FAILURE.
- W. ANY FAILURE OCCURRING PRIOR TO THE CONTRACT PURCHASE DATE, OR IF INFORMATION PROVIDED BY YOU OR A REPAIR FACILITY CANNOT BE VERIFIED AS ACCURATE OR IS FOUND TO BE DECEPTIVELY INACCURATE.

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