



MOTOR HOME/TRAILER ROADSIDE ASSISTANCE LIMITED AGREEMENT AND REGISTRATION APPLICATION

RA

Registration Code _____

CUSTOMER INFORMATION

Last Name _____ First Name _____ Middle Initial _____

Street Address _____ Apt # _____

City _____ State _____ Zip Code _____

Home Phone # _____ Bus. Phone # _____ E-mail _____

COVERED VEHICLE INFORMATION

Manufacturer _____ Model _____ Year _____

Vehicle ID # (VIN) _____ Current Odometer Reading _____ Miles Kilometers

Vehicle Purchase Price \$ _____ Amount Financed \$ _____

Program Selling Price \$ _____ New Vehicle Used Vehicle Length of RV _____

DEALER INFORMATION

Dealer # _____ Dealership _____

Street Address _____

City _____ State _____ Zip Code _____

I (Customer) whose signature appears below, acknowledge that the information contained above is, to the best of my knowledge, true. I have read the terms and conditions contained herein and I understand and agree to all of the provisions herein. This Agreement is between the Administrator and Registered Customer.

Date _____ Customer's Signature _____ Dealer Signature _____

THE PURCHASE OF THE ROADSIDE ASSISTANCE PLUS PROTECTION IS NOT A REQUIREMENT FOR THE PURCHASE, LEASE OR FINANCING OF A COVERED RV.

RV ROADSIDE ASSISTANCE PLUS PROTECTION COVERAGE TERM

Please check (✓) one box only. 1 YEAR 2 YEARS 3 YEARS 4 YEARS 5 YEARS

IF NO BOX IS CHECKED (✓), MAXIMUM COVERAGE WILL APPLY UNLESS COVERAGE IS DECLINED AS SHOWN BELOW.

FOR EMERGENCY RV ROADSIDE ASSISTANCE CALL TOLL-FREE 800-611-7163.

SEE IMPORTANT TERMS AND CONDITIONS ON THE FOLLOWING PAGE.

DECLINATION OF ROADSIDE ASSISTANCE PROTECTION

I do not choose to register my RV under the StarRV Roadside Assistance Plus Protection Program. By not purchasing the Roadside Assistance Protection coverage, **I fully understand** that in the event my RV is involved in a road hazard incident **I am not entitled** to any of the Limited Agreement protection provisions provided under the terms of this Agreement.

Date _____ Customer's Signature _____ Dealer Signature _____

ADMINISTRATOR/OBLIGOR/PROVIDER • 3500 Piedmont Road NE, Suite 400, Atlanta, Georgia 30305 • 877-882-7481
Roadside Assistance services provided by Brickell Financial Services Motor Club, Inc. dba Road America Motor Club with corporate offices located at 7300 Corporate Center Drive, Suite 601, Miami, Florida 33126. For Mississippi and Wisconsin customers services are provided by Brickell Financial Services Motor Club, Inc. For California customers services are provided by Road America Motor Club, Inc.

ROADSIDE ASSISTANCE PLUS TERMS AND CONDITIONS

TERMS OF MEMBERSHIP

- As a member of Road America Motor Club, all benefits are available to you without any additional payments. Members are responsible for any non-covered expenses.
- Your membership will begin on the date shown on this membership application and will continue until the date of expiration shown.
- All 24 hour roadside assistance services are provided by Brickell Financial Services Motor Club, Inc. dba Road America Motor Club, administrative offices at 7300 Corporate Center Drive, Suite 601. Miami, FL 33126. (For Mississippi and Wisconsin customers, services are provided by Brickell Financial Services Financial Motor Club, Inc. For California customers, services are provided by Road America Motor Club, Inc.).
- The member may cancel this membership at any time during the agreement term by sending Road America written notification of such cancellation. If cancelled within the first thirty (30) days from the agreement date, Administrator will refund the member the entire membership charge originally paid. If cancelled after thirty (30) days, the member is entitled to a refund of the unused portion of the membership charge, calculated on a pro-rata basis.
- In the event that service is not obtainable through Road America, the member will receive a refund of payments made by the member according to the coverage limits outlined in this agreement. You must first contact Road America for authorization to obtain independent services. The member has the right to file a complaint by submitting a written complaint to our Customer Care Department at 7300 Corporate Center Drive, Suite 601. Miami, FL 33126, or contacting a representative by calling 800-262-7262.
- All of the benefits and services of your Road America Motor Club membership are described herein and are applicable throughout the United States and Canada and Mexico.

A. EMERGENCY ROADSIDE ASSISTANCE

Emergency Roadside Assistance is available throughout the United States, Canada and Mexico 24 hours a day, 365 days a year. You will only have to pay for non-covered costs.

The following are covered emergencies:

- Towing** – when towing is necessary, the disabled covered vehicle will be towed to the nearest qualified service facility;
- Battery Service** – if battery failure occurs, a jump start will be applied to start the covered vehicle;
- Flat Tire Assistance** – Service consists of the removal of the flat tire and its replacement with the spare tire; spare must be with the covered vehicle;
- Gasoline, Oil, Fluid and Water Delivery Service** – An emergency supply of gasoline, oil, fluid and water will be delivered to the covered vehicle if you are in immediate need. You must pay for the fuel or other fluid when it is delivered;
- Lock-out Assistance** – If your keys are locked inside of the covered vehicle, Road America will provide for assistance in gaining entry to the Vehicle.

B. LIMITED AGREEMENT EXCLUSIONS

The following items are not included as part of the emergency roadside assistance benefit: Cost of part, replacement keys, fluids, lubricants or fuel, cost of installation of products, or materials. Non-emergency towing or other non-emergency service. Mounting or removal of snow tires or chains. Tire Repair. Antique Vehicles (meaning Vehicles over 20 years old or out of manufacture for 10 years or more), taxicabs or other commercial Vehicles. A vehicle in tow. Any and all taxes, fines. Towing from or repair work performed at a service station, garage or repair shop. Towing by other than a licensed service station or garage, vehicle storage charges; a second tow. Service on a vehicle that is not in a safe condition to be towed. Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc. Towing in the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law. Repeated service calls for a covered Vehicle in need of routine maintenance or repair. Only one disablement for the same service type during any seven day period will be accepted. Any service available under valid manufacturer's warranty. Damage or disablement due to collision, fire or vandalism. This is not a reimbursement service. Service secured independently of Road America is not covered.

C. IMPORTANT

Benefits listed under A.) one (1) through five (5) are subject to a "Per Disablement Limit" no maximum benefit limit. You will only have to pay for any costs in excess of the \$1000.00 per occurrence limit plus any non-covered costs. Maximum of one service for the same service type per 7-day period is allowed and towing to the nearest qualified service facility will be provided if necessary. **Please Note:** Coverage is extended to all vehicles registered in the Covered Member's name (Covered Member is defined as the registered member or the registered member's spouse or dependent children up to 21 years of age residing at home or at school), which are owned or leased (12 month lease or longer) by the covered Member. **IMPORTANT:** The Emergency Roadside Assistance service is designed to assist members whose vehicles are disabled as a result of unavoidable circumstances. It is not intended to be substituted for vehicle maintenance or repair.

SERVICE PROVIDER NETWORK

Road America operates through a network of contracted service providers who have agreements with Road America to perform road and towing service for Road America members. As independent contractors, they have exclusive control over their own equipment and personnel. Road America is not responsible for their acts or omissions.

A. EMERGENCY TRAVEL EXPENSE REIMBURSEMENT

If your owned vehicle is disabled due to a collision 100 miles or more from your residence, you may qualify for reimbursement of up to \$1000.00 (a maximum of \$334 per day for up to three (3) days) for emergency travel expenses.

The following conditions must apply to qualify for reimbursement of emergency travel expenses:

If an accident resulting from a collision with another vehicle or object (reported in writing to state or local police), while your owned* Vehicle is being operated by you or your spouse, and which occurs at least 100 miles from your residence and results in an accidental disablement of your Vehicle, you may be reimbursed for one or more of the expenses below if incurred within 3 days (72 hours) following the accident (NOTE: MECHANICAL FAILURE OF YOUR COVERED VEHICLE IS NOT COVERED BY THIS BENEFIT).

- Commercial transportation (by common carrier licensed to carry passengers for hire) to YOUR residence or destination and return to pick up YOUR disabled COVERED VEHICLE after repair.
- Local commercial lodging and meals (incurred in the vicinity where the collision occurred).
- Rental of a replacement automobile obtained from any bona-fide car rental agency or the repairing facility.

For reimbursement of expenses listed in this section, you must submit a claim to Road America, within 21 days of the accidental disablement, which includes your name, Vehicle Identification Number, mailing address and a bona-fide copy of the filed accident report. You must also include receipts validated by the companies providing you service.

Please Note: Kansas residents are not restricted to owned vehicles.

Emergency Travel Expense is not available to residents of California, New York or Tennessee.

B. \$1,000 VEHICLE THEFT REWARD

A \$1,000 reward will be paid for information leading to the arrest and conviction of anyone who steals your owned vehicle. A significant number of stolen autos that are recovered are reclaimed through the help of an eyewitness to the crime. You and your family and law enforcement officers are not eligible for the \$1,000 reward for your own Vehicle. This reward does not cover any loss due to vandalism or stolen contents.

C. \$1,000 HIT AND RUN REWARD

A \$1,000 reward will be paid for information leading to the arrest and conviction of anyone who flees the scene of hitting your vehicle. You and your family and law enforcement officers are not eligible for the \$1,000 reward for your own Vehicle. This reward does not cover any loss due to vandalism or stolen contents.

D. ROAD AMERICA SAVINGS CONNECTION PROGRAM

Road America members save up to 50% on hotel stays through the Savings Connection program. Members also receive savings for car rentals, theme parks, prescriptions and much more using the Road America Savings Connection website, www.road-america.com/savings. Members will need to register an e-mail address to log in and enjoy the discounts.

ROADSIDE ASSISTANCE CUSTOMER DISCOUNTS

CAR RENTAL SAVINGS — Road America customers receive discounts at the following car rental locations:

Company	Toll-Free #	Discount I.D. #
Avis	800-331-1212	A330000
Budget Rent-A-Car	800-527-0700	T719821
Hertz Rent-A-Car	800-654-2200	170129
Enterprise Rent-A-Car	800-736-8222	76RA001
Alamo Rent-A-Car	800-354-2322	BY93459
Dollar Rent-A-Car	800-421-6868	RM2005
National Car Rental	800-CAR-RENT	5652553

HOTEL SAVINGS — Road America customers save 15-30% off their overnight hotel accommodations at over 6,000 participating locations throughout North America. Call the following hotels directly, toll-free, and be sure to mention the appropriate Discount I.D. Number in order to make reservations and receive discount information:

Company	Toll-Free #	Discount I.D. #
AmeriHost	800-996-2087	62801
Knights Inn	800-682-1071	62801
Travelodge	800-545-5545	62801
Villager	888-821-5779	62801
Days Inn	800-268-2195	62801
Howard Johnson	800-769-0939	62801
Ramada	800-462-8035	62801
Super 8 Motels	800-889-9706	62801
Wingate Inns	877-202-8814	62801
Comfort Inn	800-4-CHOICE	59793
Comfort Suites	800-4-CHOICE	59793
Quality	800-4-CHOICE	59793
Sleep Inn	800-4-CHOICE	59793
Clarion	800-4-CHOICE	59793
Mainstay Suites	800-4-CHOICE	59793
EconoLodge	800-4-CHOICE	59793
Rodeway	800-4-CHOICE	59793

CRUISE AMERICA — RV RENTAL SAVINGS:

Road America customers are entitled to unique vacations and savings with Cruise America, a nationwide RV rental system. You will receive up to 10% off when renting from Cruise America.

For information or reservations to "Cruise America" call toll-free 800-327-7778 (in Alaska or Canada 800-327-7799). Advance reservations are required, and some blackout dates may apply.

OTHER OFFICES

Road America Motor Club 123 East Marcy Santa Fe, NM 87501 Phone: (505) 983-9122	Road America Motor Club 735 First National Building 120 North Robinson Oklahoma City, OK 73116 County of Oklahoma
Road America Motor Club 300 East Lombard Street Baltimore, MD 21202 Phone: (410) 539-2837	Road America Motor Club 44 East Mifflin Street Madison, WI 53703
Brickell Financial Services 631 Lakeland East Drive Flowood, MS 39708	Road America Motor Club 1720 Carey Avenue Cheyenne, WY 82001
Road America Motor Club 40 West Lawrence Helena, MT 59601	Road America Motor Club 6100 Neil Road, Suite 500 Reno, NV County of Washoe
Road America Motor Club CT Corporation 81.7 W. 7th Street Los Angeles, CA 90017	

Except in Wisconsin, this is not an insurance contract. This is not an automobile liability or physical damage insurance policy. This is a motor club contract.